





What is the Integrated Resolution Program?

The program harnesses the flexibility and creativity of mediation with the guidance and insights of independent, forensic analysis to identify solutions to business disputes to allow business to proceed while reducing legal spend and exposure. The program offers a one-day, flat fee resolution service that aims to resolve business disputes worth less than \$5 million.





Why is an integrated offering preferable?

Parties want their business problems solved, not prolonged, so that they can get back to business. The integrated model brings together the resources that can facilitate dispute resolution efficiently. Mediators are skilled in helping parties find solutions, and because these disputes often involve disagreements over the losses at issue, an independent forensic expert can speed solving that disagreement. The International Institute for Conflict Prevention and Resolution (CPR) has over four decades of experience in resolving disputes through mediation. FTI Consulting is a leader in providing forensic expertise to help determine the losses at issue.

What makes mediation ideal for solving business disputes?

Litigation, particularly for small businesses, is an expensive, slow, rigid, and sometimes unpredictable solution to resolve disputes and allocate loss and damages. Courts will be particularly overwhelmed with lawsuits following the pandemic. Now more than ever, there is a need for an enhanced process to resolve these disputes fairly, efficiently, and with a low transaction costs othat businesses can move forward with their endeavors. Mediation brings the parties together to solve their disputes on their own agreed-upon terms, assisted by a third-party, independent forensic expert. The solution can be crafted to meet the parties' needs.



How does it work?

- CPR will conduct a preliminary review of the dispute and appoint an impartial, experienced mediator.
- 2. FTI Consulting will provide the mediator pre-mediation with a forensic valuation of the financial losses at issue. If the dispute raises complicated legal issues and the parties or the mediator wants additional legal analysis, the program can also generate an analysis of controlling law through Legal Innovators, an alternative legal services provider that recruits, trains and places diverse attorneys, amongst others.
- 3. Prepared with specific background into the nature of the dispute, the mediator will facilitate productive discussions between the parties, lending objective analysis and creative solutions for the parties to move toward a mutually agreed upon outcome.

Who is the program for?

The program is for any business in the midst of a dispute between two parties concerning less than \$5 million.

What kinds of conflicts can be resolved?

There are any number of common business disputes that lend themselves to this integrated resolution program. These include, but are not limited to, disputes involving commercial leases, supply contracts, landlord-tenant agreements, construction contracts, services agreements, event cancellations, and loan agreements.

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